



Browns-Hall Gardner, Incorporated

Information Technology Support Services

Company Overview:

Browns-Hall Gardner, Inc is a Professional Advisory Group. We work with organizations, to build sustainable capabilities and performance by developing the cognitive, strategic and technical skills needed for organizational success.

Our team consists of individuals with passion, dedication and strong expertise in their fields. The diversity and experience of our team allows for flexibility to serve the needs and requirements of your organization.

Our process is consistent across all services offered:



Service Offerings:

Desktop Services:

Maintaining the end user computing environment can be time consuming. Security issues, PDA integration, software deployment and one-off applications are only a few of the issues facing today's IT organizations. BHG will work with you to design a support program that places the highest emphasis on service levels, response time and client satisfaction. Whether you require a full time dedicated on-site support team in one location or scheduled site visits across the country, BHG can develop a support program designed to meet your needs from migrations to roll outs.

BHG has provided support expertise in Win 7 and Google Gmail/Outlook Migrations.

Network Integration Services:

BHG can deliver infrastructure support, design and implementation services. Our belief: infrastructure is the life blood of your network; the cabling, switches, routers, firewall and communication systems that allow you to run your business-critical applications.

- **Network Systems** – E-mail, directory services, wireless and application servers
- **Internet Services** – ISP, firewalls, content filtering, intrusion prevention, anti-virus, anti-spam
- **Remote Access** – Secure Remote Access to email, internal applications, Blackberry®/PDA, Client/Vendor secure access

Software and Web Application Development:

Software and Web Application development can help organizations construct and deliver their projects faster and with higher quality.

BHG application development solutions for Java™, JEE, C++, Web, mobile and multi-platform development are built to help you succeed by supporting modern software development paradigms, providing requirements-to-code traceability, and offering optimized support for runtimes.

BHG will deliver high-quality, resilient systems software application solutions that help you focus on the business of providing great products or services. We build with these concepts in mind:

- Change management to source code to ensure project success
- Manual development, testing, and deployment of complex applications
- Mastery of modern coding languages and frameworks
- Management of complexity in software and application design

Telecommunications Infrastructure Installations:

BHG partners with Turning Leaf Communications. Turning Leaf has 20 years in the IT Infrastructure industry managing new construction. Existing or a retrofit space has been a cornerstone for Turning Leaf. Turning Leaf ensures all low-voltage disciplines are done on time and under budget. Turning Leaf specializes in Voice & Data Structured Wiring, Audio/Visual and Access Control/CCTV in greater New York, Middle Atlantic Region and the Chicago metropolitan area.

As a multi-million dollar enterprise, Turning Leaf Communications is one of the leading minority IT Infrastructure firms. The objective is to perform the best-in-class and professional service throughout each phase of the project. Our experience in each business sector illustrates our depth and we take pride in being a single source provider of all low-voltage applications.

Technology Project Management:

From planning, scheduling and controlling IS/IT projects...to managing critical interfaces with users and vendors...to balancing development needs with system maintenance...you'll find your information technology project management solutions here!

Business transformation—whether in the form of a construction project, new processes to improve the customer experience, an enterprise IT rollout, or something else—is a step-by-step process. That means organizations must excel at an unglamorous but essential competency: project management.

At BHG we discover how to optimize IT development and delivery processes so that you can bring every information technology project online more effectively, more quickly and on budget. Smooth execution translates into business agility, faster time to market, and other advantages that ultimately affect the success of an organization.

Technical Training:

Vendor certifications play an important part in the IT world. Training and development is the route to gain proficiency in technology. This allows professionals to get up to speed on the essential tools that hiring managers value today. Whether students come to technical training programs after completing a degree program or on their own, BHG technical trainers offer a valuable service that reduces downtime and makes teams more productive.

We work with leading organizations to deliver high impact training programs. By working with individuals and teams across organizations, we deliver skills in everything from Leadership & Technology to new application adoption. What our trainings have in common is the lasting benefit created for our customers.